



Zebra Workforce Connect™

Powered by Zebra Savanna™





There's a **new cure** for 'communications disconnect'

If your workers use multiple devices to reach the data and people they need throughout the day, they suffer from 'communications disconnect' — forced to waste time switching between different devices to get the job done, and forcing you to purchase and support multiple devices per person. Introducing Workforce Connect Powered by Zebra Savanna, the easy way to marry all of your voice and data communications into ONE multi-functional mobile computer that allows your workers to do it all — access information in your line-of-business applications; take and make calls through your PBX; instantly reach a co-worker; manage a team located across the country or around the world with robust push-to-talk; plus text messaging to one person or a group with members all around the world.

The result?

Streamlined workflows — no more time spent juggling devices. Your workforce is finally ONE. ONE team that is seamlessly connected, able to act with amazing efficiency and effectiveness — and take customer service quality to a whole new level.

The power of one, delivered.

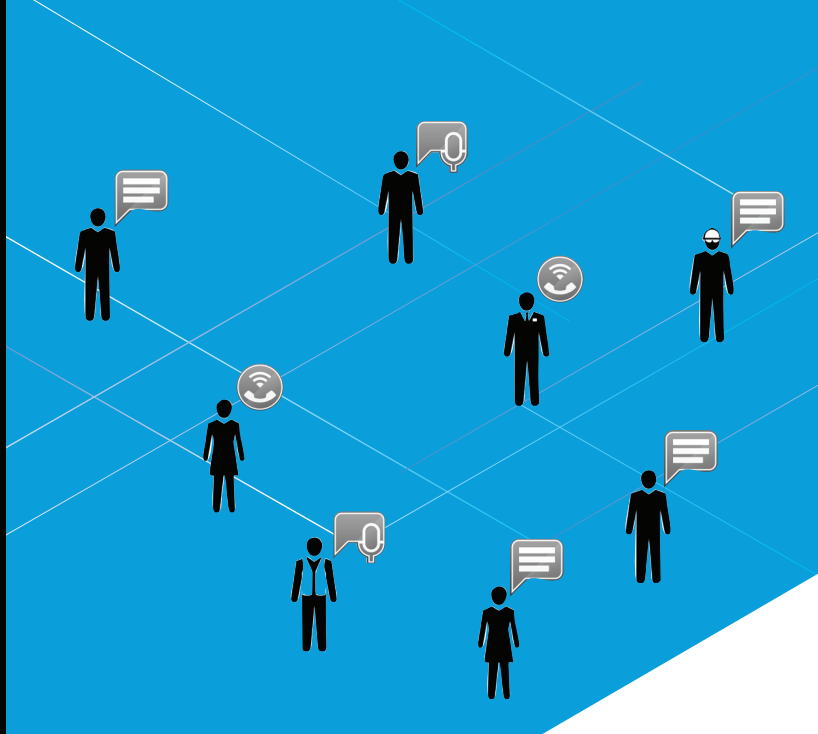
**One device for all your
voice and data needs.**



Connect your workforce

with Workforce Connect
Powered by Zebra Savanna...

...and bring the power of ONE
to your Zebra mobile devices.



What new communications capabilities can you give your workers with Workforce Connect?



Push-to-Talk (PTT)

Workforce Connect PTT Pro

Turn your Zebra mobile devices into fully-featured walkie-talkies with WorkForce Connect PTT Pro.

Give your workers robust one-to-one, site-to-site and group push-to-talk services over cellular and Wi-Fi networks, removing boundaries — your workforce is always connected, regardless of worker location. And Workforce Connect PTT Pro is compatible with select Zebra, consumer Android™ and Apple iOS devices.



Secure Text Messaging

Workforce Connect PTT Pro

Get the peace of mind that comes with enterprise-class text messaging with Workforce Connect PTT Pro.

Secure all of the messages your workers send with in-transit encryption. With multi-media support, messages can include text, audio, images and video, giving workers the freedom to send the information needed to get the job done — even sensitive customer data. And Workforce Connect PTT Pro is compatible with select Zebra, consumer Android and Apple iOS devices.



PBX Deskphone

Workforce Connect Voice

Turn your Zebra mobile devices into fully-featured mobile deskphones with Workforce Connect Voice.

Eliminate desk phone dependency and deliver the right voice features to each user. Now, your workers are connected, yet no longer tied to their desk to make or receive voice calls through your PBX. And you can deliver a customized user interface that makes it easy to execute even the most complex telephony functions.

Why Choose Zebra's Workforce Connect Powered by Zebra Savanna?

It's Simple.

With Profile Manager, no matter which features you decide to implement, you get set-it-and-forget-it simplicity for configuration and management. Just set up rules for individual users or for a specific role. For example, select specific features. Define groups to enable better collaboration. Define behaviors in specific conditions — such as automatically switching the device to Do Not Disturb when associates are assisting customers in dressing rooms. When users log in, Profile Manager takes care of the rest, automatically configuring the device for that specific worker — making it easy for users on different shifts to share the same device.

It's Reliable.

When you choose Workforce Connect Powered by Zebra Savanna, you get the very best infrastructure with built-in reliability through redundant servers, multiple routing options and constant monitoring for our cloud-based services — and around-the-clock help desk services are available to ensure prompt resolution for on-premise solution issues. And with best-in-class optional remote management services available for Zebra mobile computers, we can even troubleshoot and resolve issues with a specific device.

It's Scalable.

With Workforce Connect Powered by Zebra Savanna, it doesn't matter how big or small your business is, or how many workers you have — you get the peace of mind that comes with investing in a scalable architecture. You can start with a handful of workers today and expand to hundreds or thousands of workers down the road. You can serve one location today and expand services to locations all around the world tomorrow. You can start with one Workforce Connect capability today and add more as your business needs grow. No matter how or when you want to scale, Workforce Connect makes it easy.

It's Cost-effective.

When it comes to cost, Workforce Connect Powered by Zebra Savanna makes sense. Add powerful new capabilities to the Zebra and other mobile devices you already own — eliminating the time and cost to purchase and manage deskphones. Leverage your existing PBX infrastructure. And cloud-based push-to-talk and enterprise-class secure messaging are low-cost per-user subscriptions that provide an instant return on investment.



Turn your Zebra mobile devices into **fully-featured deskphones** with **Workforce Connect Voice**

The calls routed through your PBX are just as important to your business as the data in your back-end applications. In order for your mobile workers to take or make PBX calls, you need to invest in mobile PBX handsets — or risk slow response times that can impact customer service quality. Now, there's a better way. Just turn the Zebra mobile computers you already own into mobile deskphones. Workers get single device simplicity — all calls go to one device, improving response times, productivity and customer satisfaction. You get more value out of your existing investment in your Zebra mobile computers and your PBX. And there are no deskphones to purchase and manage, driving costs down.



Features

Use Your Existing PBX

This client-only solution supports the world's most popular PBXs. And it's easy to install — no need to change your existing PBX configurations or purchase, install and manage additional servers or gateways.

Rich PBX Features

Comprehensive PBX features turn Zebra mobile computers into mobile deskphones, eliminating wired deskphones and empowering workers with the anywhere anytime voice features they need to better collaborate and better serve your customers.

Enterprise Customization

You get complete control over the user experience. You decide which features appear where, allowing you to give your users single button access to the features they need most. And you define the look and feel of every screen, from layout to colors, ensuring at-a-glance readability, indoors and outside.

Integrate Enterprise Applications

Give users single-button instant access to applications during a phone call — just add the application icon to the Home or In-Call screen to allow users to easily toggle back and forth between applications and the In-Call screen. One swipe can reveal a screen with call options and additional applications that you define. It's so intuitive, training is virtually eliminated.

Easy to Deploy

Select the features you want to give a specific user group and let the PBX automatically create the buttons. Drag and drop the buttons where you want them on Home and In Call screens. Define buttons that allow users to open the most used business applications with one tap. Automatically adopt speed dial and corporate directories. And more.

Easy to Use

Simplify complex telephony functions — for example, users can see and graphically manage up to six different extensions on select PBX integrations, and join and drop hunt groups on the fly with the press of a button or two.



Turn Zebra mobile devices and more into **enterprise-class walkie-talkies** with PTT Pro

When workers have a question, PTT Pro can provide the fastest path to the answer with instant push-to-talk. PTT Pro works on Zebra mobile computers as well as Android™ and iOS mobile devices and Windows computers, making it easy to connect your entire workforce. You can turn on this subscription-based service practically overnight for any number of workers, making deployment fast, easy and cost-effective. And since these push-to-talk services work over any WiFi or cellular network, it doesn't matter whether workers are inside your facility or out in the field — they are never more than a few seconds away.

Features

Secure and Flexible Private and Group Calling

Call one person, an ad-hoc group created on the fly or a predefined group — and groups can contain up to 250 subscribers.

Reach Your Whole Company with the Press of a Button

Broadcast groups support up to 60,000 subscribers.

Works on Almost Any Wi-Fi or Cellular Network in the World

Delivers cost-effective coverage inside and outside the four walls.

Flat Low Monthly Cost per Device

No calling plans, budget surprises or talk-time overages.

Know Where Your Users Are

With optional GPS services, you can see the real-time location of all your users and the direction of their vehicle on a map, including their availability for a call. Easily identify and dispatch drivers closest to the next pickup location to minimize vehicle mileage and fuel costs — and maximize the number of stops per day. Place a PTT call by just clicking on one or more user location icon(s). And with up to 6 months of historical data, it's easy to identify and address issues that impact productivity, workforce utilization and customer service levels.

Connect Different Workers with Different Types of Devices

This network agnostic solution works on compatible Zebra Android™ mobile computers and third party devices such as the Apple iPhone, iTouch and iPad, consumer Android™ devices and desktop or laptop computers. And the list of compatible Zebra and third party mobile devices continues to expand.

Up and Running in as Little as a Day

Just activate this cloud-based service on compatible devices and your workers are up and running.

Powerful Presence Information

Before placing a PTT call, users can check to see if workers are on a PTT call, online, busy, Do Not Disturb, on a PBX call or not logged on.

Easy-to-Use Web-Based Portal

Get anywhere and anytime management of every aspect of PTT Pro.



Sometimes, a voice call just isn't appropriate. And while text messaging is ideal when privacy, information confidentiality and customer service quality are issues, standard text messages sent over the public network lack the security your business requires — until now. Introducing Enterprise Messaging, a PTT Pro feature that delivers the powerful text messaging features your workers need, with the enterprise-class security your business demands.

Get enterprise-class secure multi-media messaging on Zebra devices and more with PTT Pro



Features

Comprehensive Secure Multi-Media Messaging Features

Send messages that can include text, a hyperlink or an image to any individual user, pre-defined group or an ad-hoc group that is created on the fly.

Works on Almost Any Wi-Fi or Cellular Network in the World

Enable secure text messaging for your entire workforce, no matter where they are located.

Up and Running in as Little as a Day

Activate this cloud-based service on compatible devices and your workers are up and running.

Enterprise-Class Security

All messages are encrypted in transit. Unlike the public cellular network, the messages your workers send are secure — critical for industries that must comply with regulations to protect sensitive customer information, such as healthcare and payment card data.

Powerful Presence Information

Before sending a message, users can see if workers are available to answer — or on a call, busy, or in Do Not Disturb mode or not logged on, where messages will be received without an audible alert.

Pre-Configured Messages

Create lists of pre-configured messages for single-tap responses when workers are in a meeting or on a call.

Powerful Message of the Day (MOTD)

Easily send an important audio or video announcement for instant communications with a select group — such as a specific department — or the whole company.

Connect Different Workers with Different Types of Devices

This network agnostic solution works on compatible Zebra Android™ mobile computers and third party devices such as the Apple iPhone, iTouch and iPad, consumer Android™ devices and desktop or laptop computers. And the list of compatible Zebra and third party mobile devices continues to expand.

Unleash the IMPACT OF MANY in your enterprise with

THE POWER OF **ONE**

Connect your
workforce to it.

ONE single multi-purpose device that can reach any worker, any information, any time – no more communication boundaries or deskphone dependencies.

ONE truly mobile workforce that can deliver maximum productivity and customer service quality.

Get the power of **ONE** in your enterprise with Workforce Connect Powered by Zebra Savanna.

For more information about Workforce Connect

Powered by Zebra Savanna, please visit

www.zebra.com/workforceconnect

or access our global contact directory at

www.zebra.com/contact



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